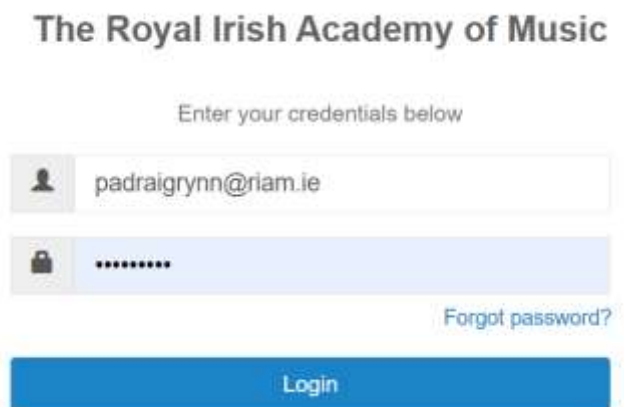


## Steps to Accessing Reports and Results in RIAM/Classter Account

You can access RIAM/Classter account at following link: [The Royal Irish Academy of Music - Classter Login Portal](#)

**Username** is your RIAM email

**You set the original password.** If you forgot your password, you can request a new one.

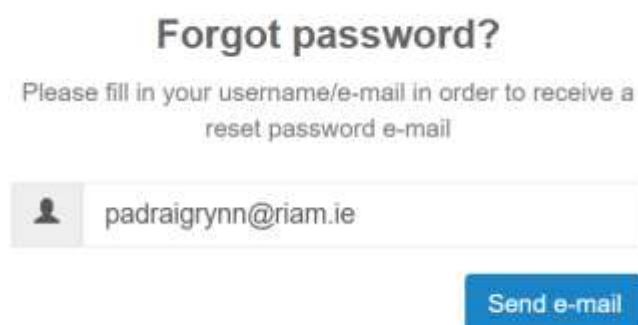


The Royal Irish Academy of Music

Enter your credentials below

[Forgot password?](#)

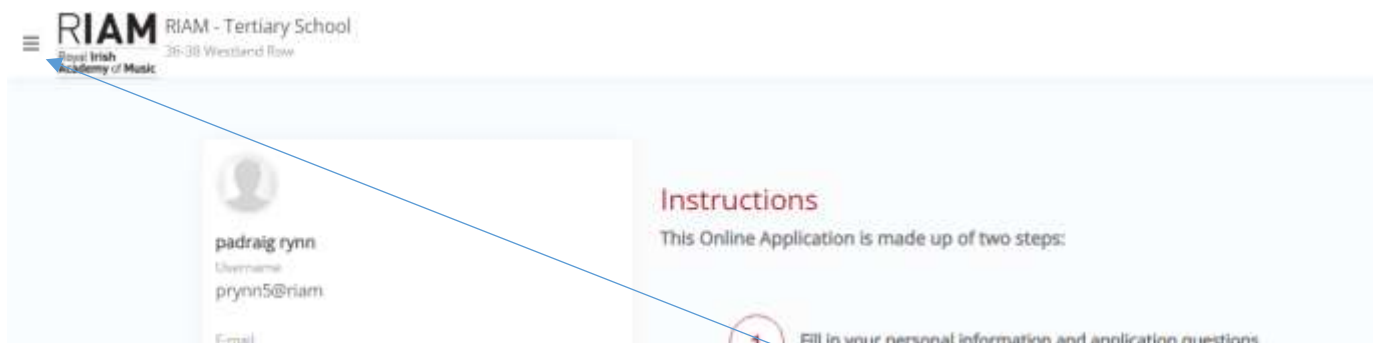
To request a new password, click [Forgot password](#)



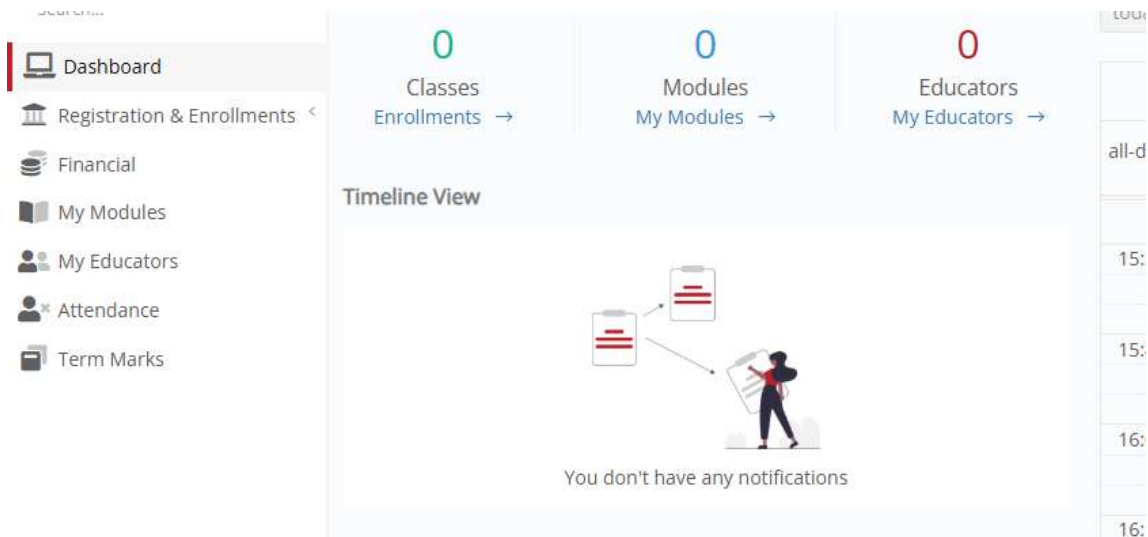
**Forgot password?**

Please fill in your username/e-mail in order to receive a reset password e-mail

Type in your RIAM email and click [Send e-mail](#)



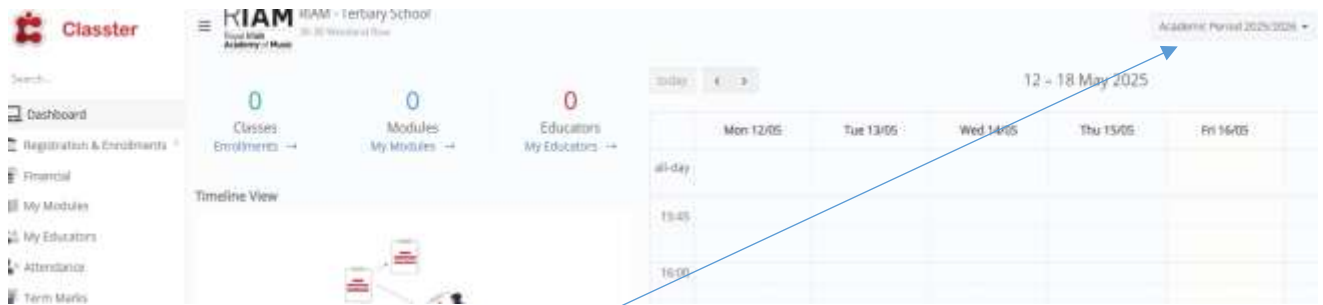
**Step One** Log into the account, click on the left corner of the account called the **dashboard**.



**Step Two** dashboard opens up various dropdown options

1. Registration and Enrolment
2. Financial
3. **My Modules**
4. My Educators
5. Attendance
6. Term Marks

Click **My Modules** this will bring you to a list modules and grades under the academic year you are studying.



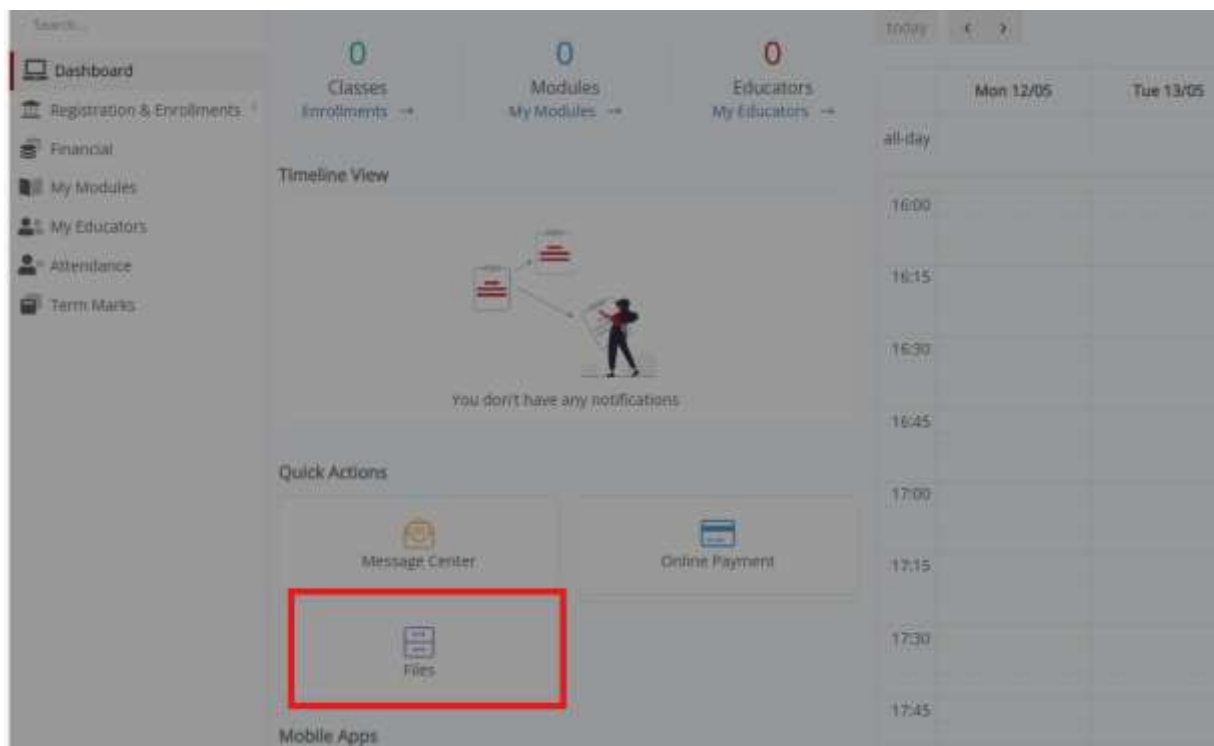
Do not forget to choose the **Academic period** relevant to the year you wish to review under **My Modules**

*Please note modules and results will only be available from the academic period 2025/26, prior to the Academic Period 2025/26, results can be accessed under files. Refer to **Accessing Performance Marking Results**.*

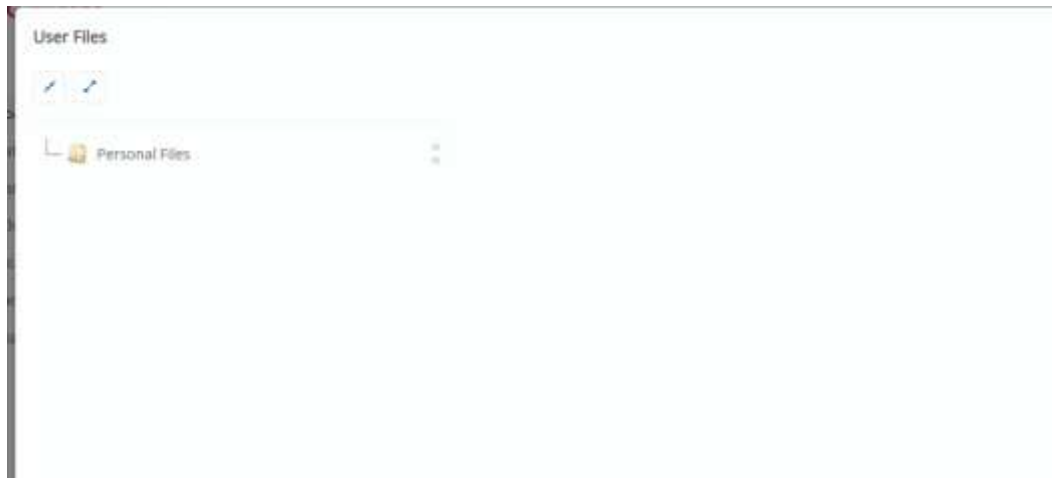
**Accessing Performance Marking Results and Transcripts prior to Academic Period 2025/26.**

Students can access reports, transcripts and performance exam reports under files.

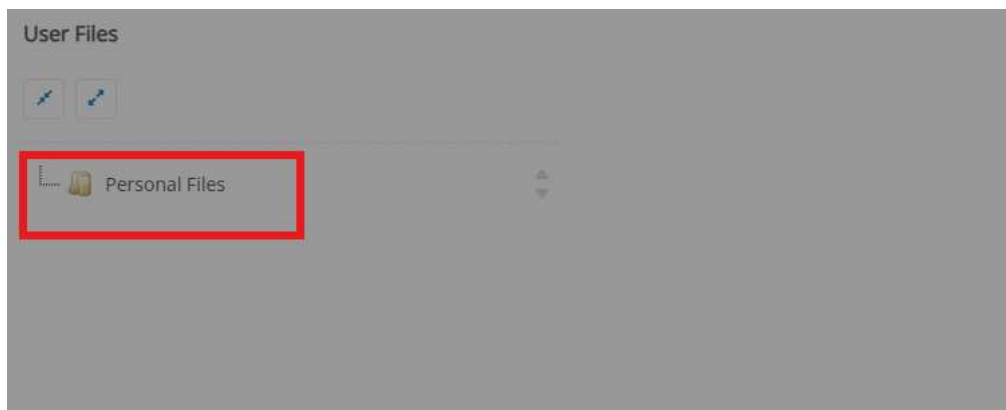
**Step One** Click on **Files** which is visible on the main dashboard page.



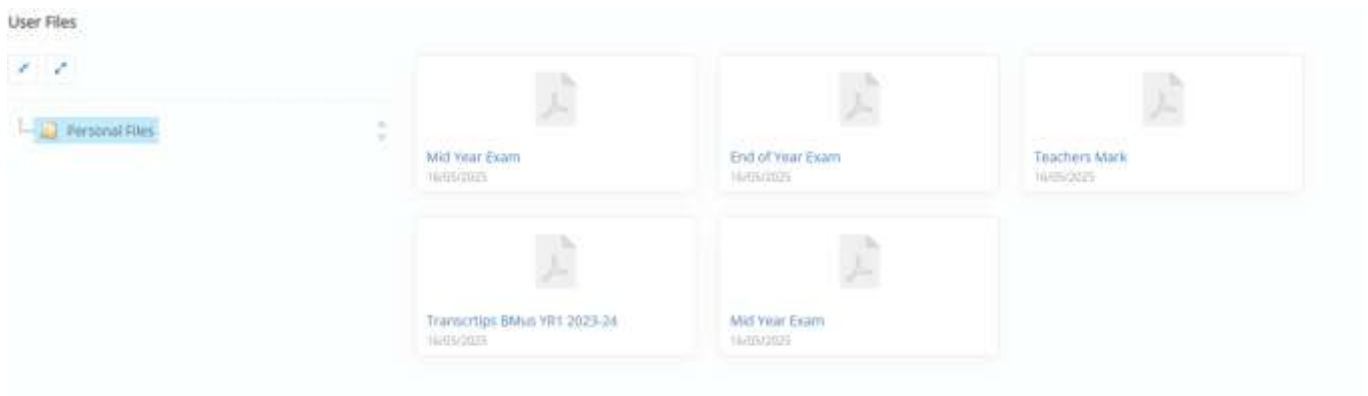
**Step Two** By clicking on **Files**, this will open up a **pop up window** showing a Folder (**Personal Files**) saved on your account.



**Step Three** To find reports, click on **Personal Files**



Any reports saved on your account will become visible



**Step Four** Click on the PDF file, which you wish to open/download.



The file will then download to your desktop, or device.